## C. AMENDMENTS TO THE CLAIMS

- (Original) A method of unbinding a ticket identifier from security features included on an electronic ticket, said method comprising:
  - receiving an unbind request from a requestor, the unbind request including the ticket identifier corresponding to the electronic ticket;
  - determining whether the unbind request is authorized by the customer; and
  - unbinding the security features from the ticket identifier in response to determining that the unbind request is authorized.
- 2. (Original) The method as described in claim 1 wherein at least one of the security features is selected from the group consisting of a photograph of the customer, a customer signature, a digital signature corresponding to the customer, a fingerprint, and a description of the customer.
- 3. (Original) The method as described in claim 1 wherein the determining further comprises:
  - receiving an encrypted data packet that has been encrypted using a private key corresponding to the customer; and deciphering the encrypted data packet using a stored public key corresponding to the customer.
- 4. (Currently Amended) The method as described in claim 1 further comprising:
  - determining whether the electronic ticket can be transferred; and

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- unbinding the security features from the ticket identifier in response to determining that the ticket can be transferred; and
- returning an error message to the requestor in response to determining that the ticket cannot be transferred.
- 5. (Original) The method as described in claim 1 further comprising:
  - receiving a binding request from a second requestor, the binding request including a second ticket identifier and one or more security features corresponding to the second requestor;
  - determining whether the second ticket identifier is currently bound to stored security features; and
  - binding the second ticket identifier to the second requestor's security features in response to determining that the second ticket identifier is not currently bound to stored security features.
- 6. (Original) The method as described in claim 5 further comprising:
  - sending ticket information to the second requestor in response to the binding, the ticket information including a ticket layout.
- 7. (Original) The method as described in claim 6 further comprising:
  - receiving a printed ticket from the second requestor, the printed ticket formatted according to the ticket layout, the printed ticket including the ticket identifier and the second requestor's security features.

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- 8. (Original) The method as described in claim 1 further comprising:
  - verifying the requestor, the verifying including:

    receiving a secret identifier from the requestor; and

    comparing the secret identifier with a stored secret

    identifier corresponding to the requestor.
- 9. (Original) An information handling system comprising: one or more processors;
  - a memory accessible by the processors;
  - a network interface for communicating with other
    information handling systems;
  - one or more nonvolatile storage areas accessible by the processors; and
  - an electronic ticketing tool for unbinding a ticket identifier from security features, the electronic ticket tool including:
    - means for receiving an unbind request from a requestor, the unbind request including the ticket identifier corresponding to the electronic ticket:
    - means for determining whether the unbind request is authorized by the customer; and
    - means for unbinding the security features from the ticket identifier in response to determining that the unbind request is authorized.
- 10. (Original) The information handling system as described in claim 9 wherein the means for determining further comprises:

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- means for receiving an encrypted data packet that has been encrypted using a private key corresponding to the customer; and
- means for deciphering the encrypted data packet using a stored public key corresponding to the customer.
- 11. (Original) The information handling system as described in claim 9 further comprising:
  - means for receiving a binding request from a second requestor, the binding request including a second ticket identifier and one or more security features corresponding to the second requestor;
  - means for determining whether the second ticket identifier is currently bound to stored security features; and
  - means for binding the second ticket identifier to the second requestor's security features in response to determining that the second ticket identifier is not currently bound to stored security features.
- 12. (Original) The information handling system as described in claim 9 further comprising:
  - means for verifying the requestor, the verifying including:

    means for receiving a secret identifier from the

    requestor; and
    - means for comparing the secret identifier with a stored secret identifier corresponding to the requestor.
- 13. (Original) A computer program product stored on a computer operable medium for unbinding a ticket identifier from security features included on an electronic ticket, said computer program product comprising:

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- means for receiving an unbind request from a requestor, the unbind request including the ticket identifier corresponding to the electronic ticket;
- means for determining whether the unbind request is authorized by the customer; and
- means for unbinding the security features from the ticket identifier in response to determining that the unbind request is authorized.
- 14. (Original) The computer program product as described in claim 13 wherein at least one of the security features is selected from the group consisting of a photograph of the customer, a customer signature, a digital signature corresponding to the customer, a fingerprint, and a description of the customer.
- 15. (Original) The computer program product as described in claim 13 wherein the means for determining further comprises:
  - means for receiving an encrypted data packet that has been encrypted using a private key corresponding to the customer; and
  - means for deciphering the encrypted data packet using a stored public key corresponding to the customer.
- 16. (Currently Amended) The computer program product as described in claim 13 further comprising: means for determining whether the electronic ticket can be transferred; and
  - means for unbinding the security features from the ticket identifier in response to determining that the ticket can be transferred; and

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- means for returning an error message to the requestor in response to determining that the ticket cannot be transferred.
- 17. (Original) The computer program product as described in claim 13 further comprising:
  - means for receiving a binding request from a second requestor, the binding request including a second ticket identifier and one or more security features corresponding to the second requestor;
  - means for determining whether the second ticket identifier is currently bound to stored security features; and
  - means for binding the second ticket identifier to the second requestor's security features in response to determining that the second ticket identifier is not currently bound to stored security features.
- 18. (Original) The computer program product as described in claim 17 further comprising:
  - means for sending ticket information to the second requestor in response to the binding, the ticket information including a ticket layout.
- 19. (Original) The computer program product as described in claim 18 further comprising:
  - means for receiving a printed ticket from the second requestor, the printed ticket formatted according to the ticket layout, the printed ticket including the ticket identifier and the second requestor's security features.
- 20. (Original) The computer program product as described in claim 13 further comprising:

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means for verifying the requestor, the verifying including:

means for receiving a secret identifier from the

requestor; and

means for comparing the secret identifier with a stored secret identifier corresponding to the requestor.

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